

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Accepted by: \_\_\_\_\_

Authorized by

Date: \_\_\_\_\_

### COMPREHENSIVE HOME-HEATING SERVICE POLICY

The Company agrees to render services as described herein, and said policy is limited to domestic oil burners operating at a maximum of three (3) gallons per hour oil rate.

#### Annual burner tune-up:

This work will be scheduled by appointment, and a 24-point inspection and tune-up will be made at no charge. The work to be performed is detailed in this agreement and is done for the purpose of assuring maximum operating efficiency.

#### Replacement parts:

A complete list of replacement parts and controls covered by this agreement is shown in this agreement. Necessary repair or replacement of these defective parts and controls will be made at no charge. Any part or control to be replaced will be at the sole discretion of the Company.

#### Terms:

It is understood that this contract in which is included the "Annual burner tune-up" and "General Conditions" set forth in this agreement, is intended that the Company make service available to its customers economically on a continuing year-round basis. Coverage may be cancelled by either party on thirty (30) days' written notice. Because this contract is made available **ONLY** to Automatic heating oil customers of the Company, the cancellation of oil deliveries automatically cancels this agreement. This Contract and the "General Conditions" shall cover the period of one (1) year from date of issue and will be renewed automatically unless notice in writing is given thirty (30) days before expiration date by either party.



## Prevelt Oil Company

1198 East Street  
Westwood, MA 02090

(781) 326-7451  
(508) 668-7411

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# OIL BURNER SERVICE POLICY

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## This 24 point, annual tune-up is provided as part of your policy

1. Start and check fire.
2. Clean gun assembly or distributor.
3. Vacuum clean unit, smoke pipe, and chimney base if necessary.
4. Clean burner fan and housing.
5. Replace filter cartridge.
6. Clean pump strainer or dual valve strainer.
7. Clean electrodes and replace if necessary.
8. Check pump pressure and vacuum with gauge.
9. Check firing rate and make necessary adjustments.
10. Clean, test and calibrate all controls.
11. Clean bi-metal element of stack control, or cad cell element.
12. Lubricate all motors.
13. Take CO<sub>2</sub> and smoke readings.
14. Make necessary burner and draft adjustments.
15. Flush low-water cut-off.
16. Tighten all pulleys.
17. Replace belt if necessary.
18. Drain expansion tank.
19. Investigate for air leaks.
20. Seal all leaks found.
21. Check all fittings for leaks.
22. Inspection combustion chamber.
23. Final check of ignition system, and firing rate.
24. Paint fire door.

## Replacement of all these parts is included in your policy

Cad cell eye	Aquastat rev.	Nozzle line
Cad cell relay	Summer and winter control	Blower motor (to 1/3 H.P.)
Blower pulleys	Pony relay	Circulator motor (1) main one only
Oil filter	Fan Belt	Circulator coupling
Oil cartridge	Firomatic valve	Fuel pump
Nozzle	Lever Valve	Fuel pump coupling
Electrodes (set)	Fan Control	Firomatic wire
Electrodes holder	Stack Control	Fusible Links
Draft Controls (6" to 9")	Burner switch	Oil burner motor
Solenoid valve	Anti-Hum valve	Blast tube
Triple Acting Aquastat	Ignition cable	End cone
Aquastat	Electrical fuse	Transformer
Burner fan	Standard thermostat	Pressure control
	Nozzle adapters	Vent cap

## General Conditions

### Before calling for service, the customer should first determine:

- ..... if there is oil in the tank
- ..... if the burner switch is "ON"
- ..... if the thermostat setting is above room temperature
- ..... if there is water in the boiler
- ..... if the fuse is good

The Company will not be liable in damages or otherwise when deliveries of oil are delayed or prevented by acts of God, labor or transportation difficulties, or any other cause beyond our control, nor for resultant damage due to failure to deliver.

Service labor and/or service parts required as the result of abnormal conditions, such as floods, hurricanes or other acts of God are not covered by this agreement, nor shall the Company be held responsible for the delay or inability to perform service caused by or resulting from failure to secure obsolete parts or failure to secure any parts or materials from the manufacturer or suppliers, or for any other cause beyond our control, or for any loss or damage caused directly or indirectly by any reason. In the event parts are not obtainable and if new equipment becomes necessary, such equipment will be made available to the customer at a special price.

Service Contracts are transferable to new property owner during term of Contract.

The customer is to provide and maintain suitable storage with outside connections and unimpaired access by tank truck at all times, and does certify that there is posted on the premises a permit for the use and storage of heating oil at this address.

Additional heat zones may be included at an extra charge of \$10.00 each per year.

The owner and buyer agrees to hold the Company free and harmless from all claims, demands or causes of action resulting from loss or damages to the Real and/or Personal Property caused by oil leakage, fire, soot, smoke, water, freezing, or any other cause whatsoever.

IT IS UNDERSTOOD THAT PREVETT OIL CO., INC. WILL MAKE ALL OIL DELIVERIES AND CANCELLATION OF OIL AGREEMENT WILL AUTOMATICALLY CANCEL SERVICE CONTRACT.

### EXCLUSIONS

This agreement specifically does not cover plumbing labor and parts. It also excludes labor and parts for other elements of the heating system, such as: Adding water to steam boiler - Air filters - Blower assembly - Complete circulator replacement - Circulator bearing assembly - Clock thermostats - Complete burner replacement - Draining air from heating pipes - Domestic hot water heaters - Electronic air cleaners - Feed & relief valve - Flow restrictor valve - Frozen pipes - Boiler - Furnace - Hot air ducts - Heating system piping - Humidifiers (all types) - Mixing or tempering valves - Motorized valves - Radiator valve - Zone valves - Tankless hot water heaters - Underground tanks - Water pipes & all other water related items - Obsolete parts - Water feeder - Service due to lack of water in boiler or too much water in boiler - Blower motor and belts if used for air conditioning - Service pertaining to Chronotherms or other equipment or parts beyond those listed under Replacements Parts in this agreement.

This contains the entire agreement and the parties are not bound by any agreements, representations, warranties or guarantees not mentioned and included herein.